



COMPLAINT FORM

CUSTOMER DETAILS:

First and last name: .....

Address: .....

e-mail: .....

tel. ....

Bank account number .....

COMPLAINT ARTICLE:

Date of purchase .....

Product name.....

Invoice number .....

Warranty card number .....

Total value of the goods ..... EUR/USD

NOTIFICATION OF A COMPLAINT (description of defects and circumstances of their occurrence):

.....  
.....  
.....

Date of finding the defects .

.....

CORRECTIVE ACTIONS/CLAIMANT'S REQUEST:

replacement of items free of defects,

removal of the defect,

price reduction,

withdrawal from the contract.

(Signature)

SELLER'S NOTES - DECISION ON COMPLAINTS

The complaint was accepted/rejected for the following reasons:

.....  
.....  
.....

Date of receipt of the complaint .....

The person dealing with the complaint .....

Complaint consideration date .....

Further complaint procedure - information for the customer

.....  
.....  
.....

(Date, stamp and signature of the Seller)