

RETURN FORM

The purchased product can be found within 14 days from the date of delivery of the order. Recognized products cannot have detached tags or any other traces of use.

To make a return:

1. The customer may use the enclosed model withdrawal form for this purpose, which is, however, not mandatory. Inform us (post/ email/phone/dms) by means clear declaration of his or her decision to withdraw from this contract.
2. Attach this document to the package along with the returned goods and send it to the following address:

STEPBYPET.PL
ul. Poselska 20/26
42-200 Czestochowa
POLAND

The refund will be made in the same form in which the payment was made, after the return has been approved, within 5 days from the date of delivery of the package to the company's headquarters.

Details of the customer making the return	
First name and last name	
Address	
Order information	
Order number	
Invoice number	
Returned products	
Bank account number*	

* applies to returns of orders paid for on delivery

.....
Date

.....
Signature